

#### Our aim

We are constantly working to ensure our website is as accessibility and user friendly as possible. If you experience difficulty using our website or would like to make any suggestions to improve the website from as accessibility perspective, please get in touch with us.

### **Contact details**

In order to make any suggestions, comments or let us know about any difficulties you have experienced with our website please contact us at <a href="mailto:townclerk@horwich.gov.uk">townclerk@horwich.gov.uk</a>

#### Website content

We have made every effort to ensure this website is easy to read, with content written in plain English. If you find some content on the website difficult to understand please let us know.

#### **Adobe Acrobat PDF documents**

Many documents and reports on our website are published in PDF (Portable Document Format) and sometimes in Microsoft Word. Older documents may not be 100% accessible. Users with visual impairments may find it useful to use services which improve the accessibility of Acrobat documents. Visit Adobe accessibility for more information <a href="https://www.adobe.com/accessibility.html">https://www.adobe.com/accessibility.html</a>

If you have difficulty viewing one of our documents please contact us so that we can provide the information in an alternative format.

## Making pages easier to view

You can change the web page settings such as font size and colour.

## **Accessibility Issues**

Some of our online services are provided by a third party so may not be accessible as defined by current guidelines. If you have difficulty using any service on our website, please contact us.

# Further help

Help and assistance in making your computer or device show webpages in different ways are available online. Advice such as how to view larger text or different colours can be found at <a href="http://mcmw.abilitynet.org.uk/impairment/vision">http://mcmw.abilitynet.org.uk/impairment/vision</a>